

- ✓ Physician Owned & Operated
- ✓ Exclusively Serving the Medical Community
- ✓ Unified Messaging
- ✓ Discounts for IMS members
- ✓ No Additional Charge for Call Forwarding
- ✓ Pagers Available at Discount
- ✓ Virtual Office/Remote Receptionist
- ✓ Customized Services – Personal & Patient
- ✓ Computer verification for all calls
- ✓ Call Overflow Management
- ✓ Proven, Trusted Operators for Medical Services

Testimonials:

“I have used the Medical Society Exchange as my answering service since 1987 and have found them to be reliable, friendly, efficient and very precise in their messages. They have been very helpful to both my husband and I through the years. Thank You!”

Kristina M. Box, MD

“I feel like I really know the operators since I talk to them all the time – even though I’ve never met them. They can even make me laugh with a bad call at night.”

Anne J. Stump, MD

“When I first started practice I had other services. We never stayed with any service very long because of patient complaints. I have been with the Medical Society Exchange for the last ten years and in all of that time, I have had only one complaint and believe me nobody could keep that patient happy. The Exchange is courteous to my patients and to me. Nobody likes to get after hour calls; but the Exchange operators screen my calls exactly how I have asked them. They will even go out of their way to find other doctors for me. With today’s outsourcing and automated phone systems it is a real pleasure to have real live, local and familiar people taking my patient’s calls.”

Paula A. Hall, MD



Indianapolis Medical Society
631 E. New York Street
Indianapolis, IN 46202
Phone: (317) 639-3406
Fax: (317) 262-5409
www.imsonline.org

Medical Society Exchange, Inc.
631 E. New York St. • Indianapolis, IN 46202
Phone: (317) 631-3466 Fax: (317) 262-5610

Wholly owned subsidiary of Indianapolis Medical Society.



Medical Society Exchange

**The Physicians’ Answer ...
Since 1911**

Physician Owned & Operated

Since 1911, The Medical Society Exchange has been operated by physicians for physicians. We have trained, competent personnel who understand the critical issues involved in medical communication. Accuracy, reliability and confidentiality are crucial to the physician, the patient and us.

Exclusively Serving the Medical Community

Our trained operators understand the nature and language of the medical community. They screen the calls based upon *your* criteria – from general office information to serving as an intermediary between you, your patients and colleagues.

Unified Messaging

Give your patients and your colleagues ONE NUMBER (317) 631-3466! We can then screen calls and contact you at your office, home, seminar, speaking engagement and even on vacation (your choice, of course!).

Discounts for IMS members

Members of the INDIANAPOLIS MEDICAL SOCIETY monthly charge entitles *each* member to 100 calls per month to the service -- regardless of how many calls we make to you. Any calls over the initial 100 are billed at 40 cents per call.

No Additional Charge for Call Forwarding

Medical Society Exchange members have a call forwarding option available at no additional charge!

Pagers Available at Discount

The latest in technology is available to members of the Medical Society Exchange at discount to physicians, their staff and even family members. Yes, Exchange services may be used by family members.

Customized Services – Personal & Patient

Your Exchange Services can be customized ... emergency calls handled one way, screening calls another, family members (to and from) another, special state of the art tracking and others.

Virtual Office/Remote Receptionist

Short staffed? Understaffed for the day? week? month? MSE can handle some or all of your daytime calls and take messages -- including your private line. By established protocol, callers to your office can be directed to your PA, nurse, scheduler, billing department, administrator or you.

Computer verification of all calls

The Medical Society Exchange uses state-of-the-art recording verification technology for our subscriber members. Calls are verified by computer back-up. We can also provide an analysis of your calls ... tracking useage with time/date and user information.

Call Overflow Mangement

When your telephone lines are so busy that patients are receiving busy signals and your staff is nearly overwhelmed answering calls, let our system take over ... we can have your overflow forwarded to our operators seamlessly. Patients are handled quickly and efficiently. No frustration for them ... your staff or you!

Proven, Trusted Operators

Our highly trained, proven and trusted operators understand the critical nature of your communication needs ... for your patients, colleagues and family. We've been helping physicians communicate for nearly a century.

✓ Yes! Have your representative contact me regarding answering services:

I can best be reached at _____
_____ from _____ days or evenings or _____.

✓ I'm a member of the Indianapolis Medical Society.

✓ I'm not a member, please have the IMS send information to me.

Name: _____ MD, DO

Address: _____

City: _____ State: __ Zip: ____

Specialty: _____

Email: _____

I'm not a physician but I am in the healthcare field and interested in MSE. I understand that subscription is subject to approval by the Executive VP and Board Members of the MSE.

Medical Society Exchange

The Physicians' Answer ... Since 1911

