



**American  
Red Cross**

## Disaster Action Team Volunteer Positions

### What is the American Red Cross Disaster Action Team?

Disaster Action Team (DAT) volunteers are the heart of American Red Cross disaster relief efforts. DAT members respond immediately to a disaster when called by emergency dispatch. Specially trained DAT volunteers assess the scope of the damage and meet with the affected family or families to determine their immediate disaster-related needs and ensure that those needs are met. Depending upon their individual needs, the Red Cross can provide assistance to disaster victims, help them secure shelter, food, clothing, medical needs and mental health counseling.

### Disaster Action Team Volunteer Positions



#### *DAT Team Lead*

DAT Team Leads coordinate with volunteer's schedule to and ensure that the everyday of the week there are DAT members available to stay on call to respond to emergencies. Skills required include organizational skills, leadership skills, ability to work with different personalities and willingness to support DAT members as they conduct DAT responses.



#### *DAT Team Member*

No matter the time of the day, these volunteers are ready to serve by meeting the client at the scene and providing immediate assistance that meet their emergency needs. Skills required include ability to communicate and document information, ability to drive to the scene, willingness to be available either daytime, nighttime or both.



### *Disaster Health Services*

Disaster health services responders assist disaster survivors in replacing medication or medical equipment and provide counseling for medical intervention. DHS members also conduct health screenings in sheltering situations. DHS members must have RN, LVN/LPN, EMT, Paramedic, MD, CNA certification.



### *Disaster Mental Health Services*

Disaster mental health responders have a dual mission to provide mental health support to disaster survivors and workers across the disaster continuum of preparedness, response, and recovery. DMH professionals must have an active, unencumbered and unrestricted state license issued by the state.

## **Remote Volunteer Positions**



### *Client Assistance Card Loaders*

Client assistance is provided to clients via activated debit cards. Card activators can work from home but must have internet access and connecting device as well as a telephone. Skills required include excellent phone skills, good customer services and computer skills. Volunteers must be willing to be available one day a month to activate cards for a 24-hour period (12:00am-11:59pm) as needed for caseworkers throughout Indiana.



### *Caseworker*

Caseworkers meet with the clients after the disaster, at the client's convenience to help them establish a recovery plan and to connect the clients with community resources. Skills required include excellent customer service and communication skills, ability to be empathetic with the clients, good writing skills; computer skills are a plus.